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| **ASA Medical Group - Patient Participation Group - Role of a Member** |
|  | **What the role is** | **What the role is not** |
| **Role at a meeting** | To be an individual patient representative | A representative of other patients  |
|  | To be an equal team member | An opportunity to discuss own personal issues |
|  | To discuss agenda items openly and honestly | An individual decision maker |
|  | To listen to other PPG members views /issues |  |
|  | To be a contributor to the agenda of the meeting |  |
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| **Role with the community** | To listen to patients views /issues | To find solutions for other patients problems |
|  | To signpost patients eg;- to Practice website, to discuss issue with Practice  |  |
|  | To support the Practice with local and national promotions |  |
|  | To keep up to date with local and national issues |  |
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| **Role with the Practice** | To be a critical friend to the Practice |  |
|  | To be a consultant for the Practice  |  |
|  | To share patients concerns, complaints, compliments with Practice  |  |